Mikaela Delos Santos

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Skills Summary

- Proven track record of engaging storytelling as a writer and lead editor for The Reflector
- Broadcast Media graduate with a range of experience in storytelling, writing, and audio/video production
- Advanced experience with Adobe Creative Suite programs such as: Premiere Pro, Audition, Photoshop, After Effects, and Illustrator
- Advanced experience in Canva and social media management tools
- Work experience as a digital service member with proficient knowledge in social media, websites, and foundational SEO at Digital Main Street
- Proficient in Google Suites and Microsoft Suites

Education

- Mount Royal University Bachelor of Communications in Broadcast Media Studies
 - o Dean's Lister Fall (2019, 2020, 2021, 2022), Winter (2020, 2024)

Notable Achievements and Certifications

- CBC Joan Donaldson Scholarship Recipient (2024)
- Awarded to graduating students who excel in the field of broadcasting and journalism
 OMNI TV Scholarship Recipient (2021)
 - o Awarded to Communications students with an interest in third-language journalism
- Reuters News Introduction to Digital Journalism Certification (2023)

Relevant Work Experience

• CBC | The Fifth Estate, Sunday Magazine, Winnipeg Local — Editorial Assistant & Reporter

May 2024 - August 2024

- o Write a script and put together SOT's and anchor VO's for newscast
- o Chase news sources and gather interviews relevant to a story and deliver for TV or online treatments
- o Work alongside colleagues and supervisors to provide assistance with the production workflow such as managing chronologies and story backgrounds for interviews
- Present and pitch ideas that are relevant and abide by a show's mandate and the CBC's Journalistic Standards and Practices
- Mount Royal University School of Communications Studio Equipment Manager January 2024 April 2024
 - o Monitor bookings, schedules, and manage email account to ensure students have a smooth experience with renting out broadcasting equipment
 - o Inform and advice students with best equipment and tools to use for their university projects
 - o Perform administrative duties as necessary
- The Reflector Publishing Editor, Previous Web and News Editor November 2019 – April 2024
 - o Oversee overall newspaper production and distribution for all sections such as News, Features, Arts, and Sports
 - o Lead and delegate team duties to create engaging content for print and digital viewership
 - o Ensure that each issue is accurate, of high quality, and abide strict deadlines
 - o Review and approve drafts, as well as define publication standards and goals
 - o Apply Canadian Press style and ensure satisfactory readability

- Mount Royal University Career Services Studio Consultant May 2023 – December 2023
 - Provide one-on-one consultations, feedback, and guidance to university students in order to help them create an e-career portfolio that showcases their skills, experiences, and achievements
- Badminton Alberta | YONEX Canada Open Event Coordinator

May 2023 – July 2023

- o Act as the primary Communications and Media Relations liaison for 2023 YONEX Canada Open Tournament
- o Successfully promote YONEX Canada Open's branding and event through media connections and social media presence
- o Build and maintain relationships with journalists and other media contacts
- Digital Main Street | City of Calgary— Digital Service Squad May 2022 May 2023
 - o Provide one-on-one consultations to local business owners (clients) to help them develop and implement digital media strategies that align with their business goals
 - o Create video tutorials and/or hands-on experience for clients that showcase practical and efficient methods to boost online presence
 - o Provide digital resources essential for business's workflow and general social media management such as HootSuite, Copy.ai, and other related programs
 - o Establish and maintain trustworthy professional relationships with clients

Notable Roles

- Board Member Publishing Editor Representative The Reflector April 2023 – April 2024
 - o Present to the board the needs and necessary demands of The Reflector team
 - o Inform Board Members of any relevant production updates
 - o Approve business agendas beneficial for the organization
- Board Member Section Editor Representative The Reflector
 - Jan. 2021 April 2023
 - o Present to the board the needs and necessary demands of Section Editors
 - o Approve business agendas beneficial for the organization

<u>Languages</u>

- Tagalog
 - o Native fluency
- English
 - o Native fluency